

Phone Call

New Search

Phone Call

Reference Number	PHN-0068-5468	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	26/06/2017

Phone Call Description

Activity Subtype

Subject 2017.06.26 Initial contact with s.47F re :advice of investigation

notes of phone call as attached. (accepted notification of investigation / provided confirmation of email address for letter of advice of investigation to be forwarded/Uber does not engage employee drivers)

Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	4 Minutes		
Due	26/06/2017 1:17 PM		
Category			

Notes and Attachments

Note created on 24/07/2017 12:03 PM by s.22 edited 24/07/2017 12:03 PM by s.22  
Telephoned s.47F 26 June 2017.docx (15,309 Byte(s))

New Search

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Telephoned [s.47F] mobile: [s.47F] 1:17 pm 26 June 2017

- Phone call conversation with [s.47F] the general manager of Uber Australia Pty Ltd.
  - Advised FWO commencing investigation:
    - Confirmed FWO role in federal workplace system - impartial and do not represent either party.
    - based on media articles and anonymous information - considered amongst other factors - public interest
    - no one single driver can be identified from this information
    - FWO to forward letter detailing investigation, its process and requirements
    - have attempted to contact [s.47F] (director) – left message with reception
- [s.47F - Personal Privacy] advised :
- he is the person to accept this call (though on annual leave til Monday 3 July 2017).
  - [s.47F] would have forwarded this contact to him
  - Uber Australia Pty Ltd do not have drivers as employees, though...
  - will accept FWO email and forward to appropriate person within his organisation to deal with this
  - confirmed email addressed as [s.47F - Personal Privacy]

1:22 pm concluded.

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### Phone Call

New Search

#### Phone Call

Reference Number	PHN-0068-5849	Phone Number	s.47F - Personal Privacy
Sender	s.22 s.47F - Personal Privacy	Direction	Outgoing
Recipient		Created On	03/07/2017

#### Phone Call Description

Activity Subtype

Subject 2017.06.28 Initial contact with s.47F of Uber

Initial call to s.47F arranged to recall at 3:45pm today due to s.47F currently travelling. Return call to s.47F (Public Policy and Government Relations manager) of Uber Australia Pty Ltd. s.47F explained her interaction with the FWO the last night (C. Hanna and N. James), unbeknown to her s.47F had fielded my 'advice of investigation' call the day before. - apologised for the misunderstanding on her behalf - subsequently spoken to s.47F who confirmed the contact and receipt of advice of investigation email from FWO. - now has a copy of the FWO email and is responding with details of the contact points within Uber (herself and a legal member of Uber) - will await further communications from the FWO as to what we require. Advised s.47F of the FWO 's : - independent and unbiased approach to investigations - represent no party. - the gathering the relevant evidence and facts to the investigation - next step for FWO to consider what evidence a, records etc to seek not just form Uber but any other relevant parties - will be in communication shortly to clarify those requirements - thanked her for her call and opportunity to communicate further to Uber

#### Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	10 Minutes		
Due	28/06/2017 3:58 PM		

#### Notes and Attachments

No notes found.

New Search

Phone Call

New Search

Phone Call

Reference Number	PHN-0068-8748	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	28/08/2017

Phone Call Description

Activity

Subtype

Subject 2017.08.28 s.47F updated on progress of investigaiton and forthcoming NTP

Telephone s.47F Uber on s.47F left voicemail message at 10:05 am - purpose of call - an update / seek to recall / provided return call number s.47F Uber telephoned at 11:11am 28.8.2017 on s.47F. Advised and discussed with s.47F purpose of call was to re-establish contact and advise that Investigation is continuing, usual collation of evidence, interviews records etc, FWO will be issuing a request for records from Uber shortly - NTP is currently being drafted.(1 approx -2 weeks) Will remain in contact.

Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Duration	1 Minutes
Due	28/08/2017 10:05 AM	Category	Sub-Category

Notes and Attachments

No notes found.

New Search

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Phone Call

New Search

Phone Call

Reference Number	PHN-0069-0286	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	22/09/2017

Phone Call Description

Activity Subtype

Subject 2017.09.22 s.47F updated on delivery details of s.47E

Telephoned s.47F at 1:25pm. Advised that as mentioned several weeks ago FWO to issue a Notice to Produce records and/or documents (the Notice) to Uber Australia Pty Ltd, seeking to hand deliver Monday 24 September 2017. Seek to serve to s.47F or s.47F where they are appropriate authorised persons to receive the Notice on behalf of Uber. s.47F advised she was not available but s.47F was expected in Monday ( Sydney office level 30 , at Lev 30, 580 George st Sydney) Explained FWO is providing an extended response time to enable Company to appropriately respond. Every effort has been made to provide a succinct and clear request, and we seek Uber communicate to FWO with any issues or questions they may have before any response is due noting the NTP is a compliance instrument under the FWAct 2009 the FWO values ands seeks to preserve its role in our compliance responsibilities. FWI will serve on Monday, they will have s.47F mobile number for contact purposes. s.47F queried was the due date time provided by FWO 18 days normally -? advised normal timeframe provided usually 14 days, in this instance we have extended it past that to some 3 weeks (approx) Copy of the NTP and covering letter with relevant information will be emailed to both s.47F and s.47F s.47F thanked FWO for the call and advice of the forthcoming NTP.

Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	6 Minutes		
Due	22/09/2017 1:25 PM		

Notes and Attachments

No notes found.

New Search

Phone Call

New Search

Phone Call

Reference Number	PHN-0069-0345	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	25/09/2017

Phone Call Description

Activity Subtype

Subject 2017.09.25

Left voicemail for s.47F - voicemail left explaining due to delays within our office - have yet to organise a time to serve a request for records /documents (as previously communicated to s.47F of Uber). Will be in contact and advise if service will occur today at a convenient time for you (failing that tomorrow). Left return call number.

Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	1 Minutes		
Due	25/09/2017 1:48 PM		
Category			

Notes and Attachments

No notes found.

New Search

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### Phone Call

New Search

#### Phone Call

Reference Number	PHN-0069-0489	Phone Number	
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	27/09/2017

#### Phone Call Description

Activity Subtype

Subject 2017.09.27 s.47F seeking further 'driver' details for s.47E

s.47F telephoned and advised: FWO certainly not backward in coming forward in asking for information/ Uber will be writing to FWO re: timeframes for information requested and Uber's capacity to meet them / and any other issues. To go forward with a response require FWO to provide some more defining information on drivers to ensure correct person is identified in data collection. Response: In crafting NTP FWO attempts to ensure all appropriate data records obtained - seek not to need to ask for unnecessary nor onerous records to seek to provide adequate timeframes - yet aware of requirements it makes of recipients- thanked her for putting into writing their response - as FWO r(implied robustly) protects its compliance tool and powers such as NTP carefully and a required response in writing. Explained my absence will forward alternative contact , will act on additional records re drivers immediately and forward by email .

#### Phone Call Details

Regarding	MAT-0018-2180		
Owner	s.22 - Irrelevant to request		
Duration	45 Minutes	Priority	Normal
Due	27/09/2017 3:00 PM		
Category		Sub-Category	

#### Notes and Attachments

No notes found.

New Search

### Phone Call

New Search

#### Phone Call

Reference Number	PHN-0069-1579	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	18/10/2017

#### Phone Call Description

Activity Subtype

Subject 2017.10.18 s.47F - advised records re NTP to be forwarded electronically

Left voicemail for s.47F Uber Australia - re those records Uber had anticipated it would furnish today - advising Sydney office certainly aware of impending records to be received ( ie say hard copy) otherwise obviously FWO open to receiving the documents (ie electronically) etc. Due to commitments I will be leaving office shortly, and thus if need to contact please leave a voicemail or direct communications via email. s.47F returned call 3:56 pm and advised - will be responding with records electronically - confirmed FWO can accept 20 meg files via email. Will obviously communicate once the records are received and examined. Thanked s.47F for her time and call back.

#### Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	2 Minutes		
Due	18/10/2017 3:50 PM		

#### Notes and Attachments

No notes found.

New Search

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### Phone Call

New Search

#### Phone Call

Reference Number	PHN-0069-3999	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	04/12/2017

#### Phone Call Description

Activity Subtype

Subject 2017.12.04 s.47F - Seeking s.47E not accessible from emails.

Telephoned s.47F 4:39pm 4 December 2017. Advised::FWO seeking some records FWO could not access from NTP - including those few that require external downloading / links (outside FWO it security protocol ) : Will forward email confirming the specifics : FWO - investigation progress: still examining records at this point : Left return call number

#### Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	1 Minutes		
Due	04/12/2017 4:39 PM		

#### Notes and Attachments

No notes found.

New Search

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### Phone Call

New Search

#### Phone Call

Reference Number	PHN-0069-6975	Phone Number	s.47F - Personal Privacy
Sender	s.22 - Irrelevant to request	Direction	Outgoing
Recipient	s.47F - Personal Privacy	Created On	19/02/2018

#### Phone Call Description

Activity Subtype

Subject 2018.02.19 s.47F Updating progress on investigation

Left voicemail - advising progressing the investigation - FWI s.22 work collating and analysing the evidence to date is currently being examined/reviewed by FWO /Will continue to update and inform as investigation progresses. s.47F s.22

#### Phone Call Details

Regarding	MAT-0018-2180	Priority	Normal
Owner	s.22 - Irrelevant to request	Sub-Category	
Duration	1 Minutes		
Due	19/02/2018 2:05 PM		

#### Notes and Attachments

s.22 - Irrelevant to request

New Search

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