

# Cessation of Benestar and iBenefit Services for ABCC Staff and HLA Claims [SEC=OFFICIAL]

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**From:** s.22 Irrelevant information @abcc.gov.au  
**To:** ABCC - Aust Building Construction Commission <odl\_51000875@abcc.gov.au>  
**Date:** Tue, 20 Dec 2022 22:39:53 +0000

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Good Morning

Due to the impending abolition of the Agency, our arrangements with Benestar, who provide our [EAP services](#) and iBenefit, for staff benefits, will cease as of **31 December 2022**.

These services will still be accessible during the shutdown period 23 to 31 December.

For those staff with iBenefit access or balances, log on to your account as this is a great time to do some final Christmas shopping!

Also, please ensure that any Healthy Lifestyle Allowance claims for the period 2022/23 are made before 6 February 2023 or before you cease employment with the ABCC.

Please reach out if you have any questions.

s.22 Irrelevant information

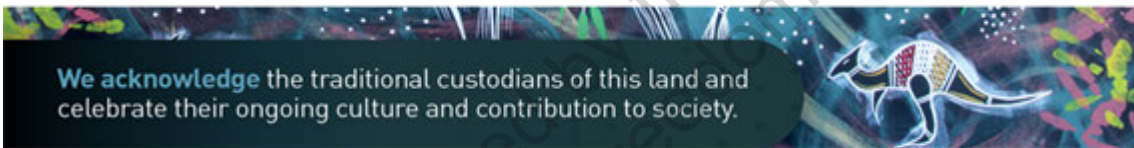
**Director - Human Resources (a/o)**

**Tel:** 03 9603 0770 | **Mob:** s.22 Irrelevant information | **Email:** s.22 Irrelevant information @abcc.gov.au

**Postal address:** GPO Box 9927, Melbourne VIC 3001

**Hotline:** 1800 003 338 | **Web:** [abcc.gov.au](http://abcc.gov.au)

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Documents released under the Freedom of Information Act

## Medibank Data Breach - AGS Numbers

**To:** ABCC - Aust Building Construction Commission <odl\_51000875@abcc.gov.au>  
**Date:** Tue, 20 Dec 2022 22:32:15 +0000  
**Attachments:** Advice to Agency Employees - Third Party Compromise.docx (15.19 kB)

Good Morning

For those staff who may have been impacted by the recent Medibank data breach, the APSC have provided some information for employees in relation to the disclosure of AGS numbers. They have advised the following:

- Employee identification numbers (in this case AGS Numbers) were provided by some Medibank Private customers to Medibank Private to obtain a Corporate Cover discount associated with their employment with an APS agency.
- These AGS Numbers have subsequently been included in the Medibank Private data breach. For the APS, this constitutes a third party data compromise.
- Medibank Private, as the breached organisation, are contacting affected customers to advise them that their AGS Numbers have been compromised.
- AGS Numbers are not used as credentials to gain access to APSC data assets. There is no evidence of a data breach of APSC systems or the PM&C ICT Protected Network.

### Suggested Action

- AGS Numbers are used as usernames as part of log-in credentials for Commonwealth Superannuation Corporation (CSC) accounts for Commonwealth Superannuation Scheme (CSS) and Public Sector Superannuation (PSS) schemes. Staff should monitor their CSC accounts and change their passwords should they be concerned.
- The APSC does not monitor further use of AGS Numbers for other purposes. Agencies should identify any use of AGS Numbers in their agency-specific context and assess the associated risk to individuals and the organisation in this context. This may include where AGS Numbers are used as credentials, or as reference numbers, such as for Common Access Cards.

At this stage we are not recommending employees seek new AGS Numbers (this would take time and resources to operationalise). AGS Numbers are mostly available publicly (e.g. via the Gazette).

The attached document provides some further information and guidance for employees who may have been impacted.

Please reach out if you have any questions or concerns.

**s.22 Irrelevant information** Dir **s.22 Irrelevant information** an Resou  
 Tel: 03 9603 0770 | Mob: **s.22 Irrelevant information** | Email: **s.22 Irrelevant information**@abcc.gov.au

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**Subject: Third Party Compromise - Medibank Private Data Breach - Information for Staff**

Colleagues

The Commission has been advised that Medibank are contacting customers impacted in their recent data breach and advising that in addition to personally identifiable information previously exposed, this now also includes employer name and employee ID (i.e. AGS number) for some customers. Including:

- first name and surname
- gender
- date of birth
- email
- address
- phone number (where provided)
- policy number
- **employer name**
- **employee ID** (where this has been required for a corporate membership)
- travel insurance start date (where a travel policy with Medibank has been issued)
- Live Better activities & rewards data (where applicable)

There is no evidence of any breach of data from APSC systems or the PM&C ICT Protected Network.

**What we are doing**

- As the breached entity, Medibank is responsible for notifying impacted staff.
- An internal team within the Commission has been set-up and are working diligently to determine next steps, if any for the Commission.
- We are engaging with necessary external stakeholders, including Secretaries and Agency heads and Chief Operating Officers across the Commonwealth.
- We will continue to update all staff as the situation and our response efforts progresses. Our goal is to keep all staff informed and provide further guidance, if any, as soon as possible.

**What impacted staff should do**

- Follow the advice provided by Medibank in the notification you have received.
- Monitor any accounts related to your employment with the Australian Public Service including your Superannuation account for any suspicious activity. Report any suspicious activity to the relevant Superannuation provider.
- Monitor your internal employee accounts for any suspicious activity. Report any suspicious activity via email to [<security email address>](#).
- It is possible you will receive scam/spam emails. The Commission has robust email filtering that is likely to block these types of emails. However, if you receive any email that is suspicious and resembles a scam/spam, do not open or click on any links. Again, report any suspicious activity via email to [<security email address>](#)
- Exercise caution if you receive unexpected phone contact from individuals requesting personal or financial information, even where they appear to already know some of your information.
- Consider reviewing and updating passwords.
- Await further updates and advice.

If staff need wellbeing support following the release of their information, visit the <EAP Website address>.

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Documents released by the Fair Work Ombudsman  
Under the Freedom of Information

## Christmas Message [SEC=OFFICIAL]

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**From:** "MCBURNEY,Stephen" <stephen.mcburney@abcc.gov.au>  
**To:** ABCC - Aust Building Construction Commission <odl\_51000875@abcc.gov.au>  
**Date:** Thu, 22 Dec 2022 04:50:48 +0000

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Dear Colleagues,

Wishing you all a Merry Xmas and Happy New Year.

I am very optimistic that 2023 will bring with it new opportunities, new surroundings and new hope for all of us. I want to thank you all for an incredibly resilient effort against incredibly difficult challenges throughout this year. Please forget about work for at least the shutdown period, spend time with those that matter most to you and enjoy the festivities.

If ever there was a year to over indulge, this is it. Post-election, post-Covid and soon to be post abolition.

To those of you leaving today, tomorrow and early in the new year, we wish you all the best.

To those of you staying on a bit longer, let's make a conscious effort to stay in contact through Jan to ensure we are looking out for one another.

Btw, I can't claim credit for the photos, they were a team effort.

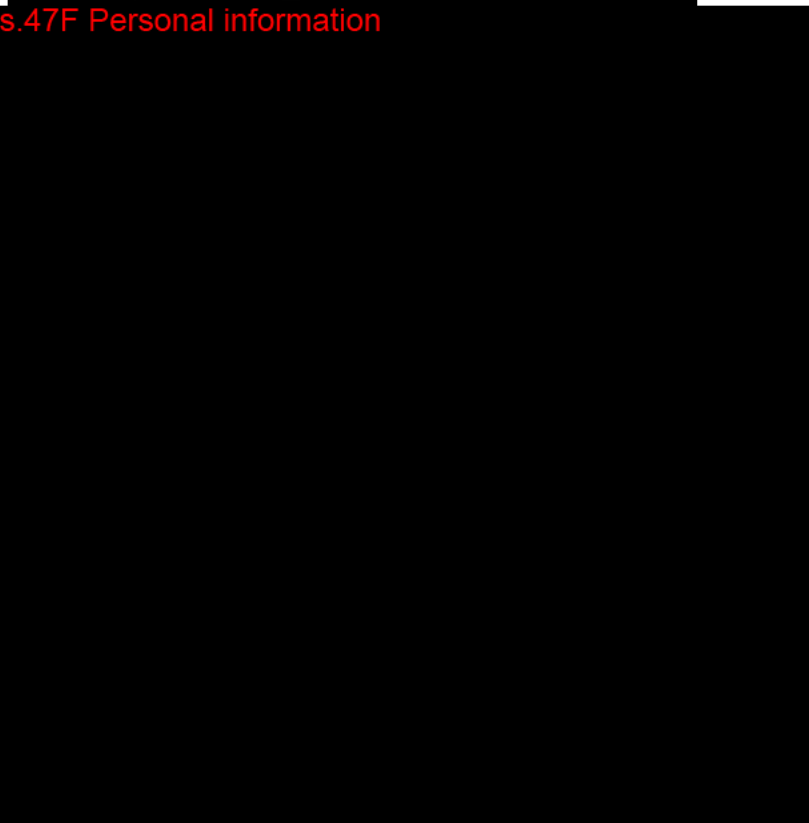
Steve.



s.47F Personal information

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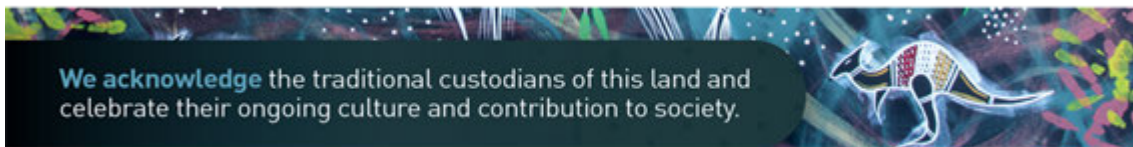
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Fair Work Ombudsman  
of Information

s.22 irrelevant (she/her) Chief of Staff (A/g)  
Tel: [03 8509 3030](tel:0385093030) | Email: [s.22 irrelevant@abcc.gov.au](mailto:s.22_irrelevant@abcc.gov.au)

**Please note:** The ABCC is in transition until abolition on 6 February 2023, following the *Fair Work Legislation Amendment (Secure Jobs, Better Pay) Act 2022* coming into force. This mailbox will not be monitored past 6 February 2023.

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Under the Freedom of Information



## Pay cut off for final pay

**From:** s.22 Irrelevant information @fwo.gov.au  
**To:** ABCC - Aust Building Construction Commission <odl\_51000875@abcc.gov.au>  
**Cc:** ABCC - Payroll <payroll@abcc.gov.au>  
**Date:** Mon, 23 Jan 2023 22:16:49 +0000

Morning all

As we move towards the final abolition date of 6 February and to ensure that we can process final payments in a timely manner, please ensure by **COB Wednesday 25 January 2023**, the following:

- All annual leave/personal leave is updated in HUB
- All timesheets are complete as far as possible
- Note - no flex time should be taken or accrued between 26 January and 6 February

A separate communication will be provided to casual staff to advise of arrangements for timesheets to be submitted and processed.

Please reach out if you have any questions.

Thanks

s.22 Irrelevant information

D... an Resou... Email: s.22 Irrelevant information @abcc.gov.au

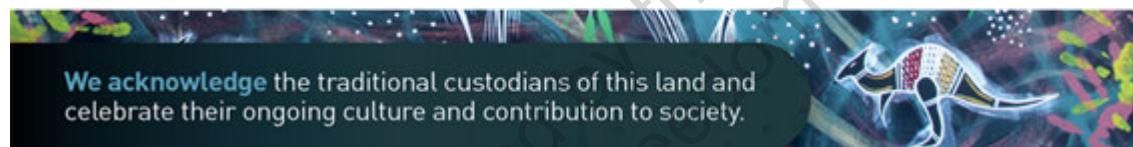
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**RE: Pay cut off for final pay [SEC=OFFICIAL]**

From: **s.22 Irrelevant information** @abcc.gov.au>  
 To: "MCBURNEY,Stephen" <stephen.mcburney@abcc.gov.au>  
 Date: Mon, 23 Jan 2023 23:39:45 +0000

Hi Steve

Thanks for confirming, I'll organise final figures for you and check the prior service.

I'll come back to you shortly.

Thanks

From: MCBURNEY,Stephen <Stephen.McBurney@abcc.gov.au>  
 Sent: Tuesday, 24 January 2023 10:26 AM  
 To: **s.22 Irrelevant information** @abcc.gov.au>  
 Subject: RE: Pay cut off for final pay [SEC=OFFICIAL]

Hi

**s 47 F Personal Privacy**

Regards, Steve.

From: **s.22 Irrelevant information** @abcc.gov.au>  
 Sent: Tuesday, 24 January 2023 9:17 AM  
 To: ABCC - Aust Building Construction Commission <ODL\_51000875@abcc.gov.au>  
 Cc: ABCC - Payroll <payroll@abcc.gov.au>  
 Subject: Pay cut off for final pay [SEC=OFFICIAL]  
 Importance: High

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# RE: Pay cut off for final pay [SEC=OFFICIAL:Sensitive, ACCESS=Personal-Privacy]

**From:** s.22 Irrelevant information @abcc.gov.au>  
**To:** "MCBURNEY,Stephen" <stephen.mcburney@abcc.gov.au>  
**Date:** Sun, 29 Jan 2023 23:15:08 +0000  
**Attachments:** Final Monies - S McBurney.pdf (263.85 kB)

OFFICIAL: Sensitive//Personal Privacy

Hi Steve

Please find attached the summary of final monies payable as requested.

Let me know if you have any questions.

Thanks

OFFICIAL: Sensitive//Personal Privacy

**From:** MCBURNEY,Stephen <Stephen.McBurney@abcc.gov.au>  
**Sent:** Tuesday, 24 January 2023 10:26 AM  
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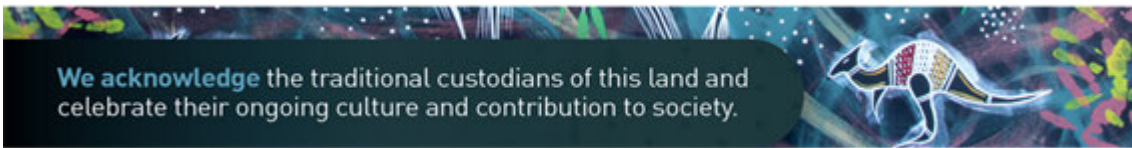
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s.22 Irrelevant information  
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# RE: Final pay and payment of entitlements

**To:** ABCC - Aust Building Construction Commission <odl\_51000875@abcc.gov.au>  
**Date:** Wed, 01 Feb 2023 00:10:04 +0000

Hi All

Just confirming that pay 16 and pay 17 (final entitlements) will be paid this **Thursday 2 February**. Payslips will be available on HUB

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**From:** s.22 Irrelevant information  
**Sent:** Wednesday, 25 January 2023 2:55 PM  
**To:** ABCC - Aust Building Construction Commission <ODL\_51000875@abcc.gov.au>  
**Subject:** Final pay and payment of entitlements  
**Importance:** High

Hi all

Due to the ABCC abolition date falling between pay cycles, the next salary pay (pay 16) due **Thursday 2 February** will be paid as normal with pay 17, which will include final payment of entitlements and redundancy payments, being processed early and likely to be paid before abolition. The payments will show as two separate transactions (for pay 16 and pay 17) and you will receive payslips for each pay. Confirmation of the date when final entitlements will be paid will be communicated shortly.

Please let me know if you have any questions.

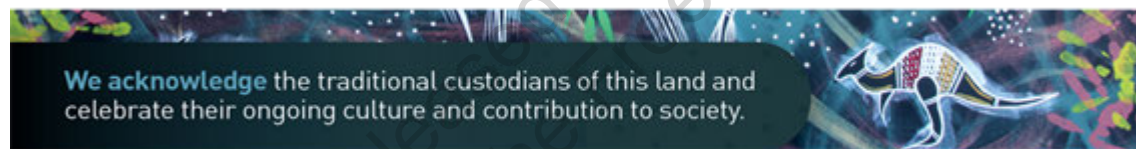
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