



Australian Government

Fair Work OMBUDSMAN



Our priorities



Enduring commitment



We prioritise education and assistance for:



Small business employers and employees



Vulnerable or at risk workers

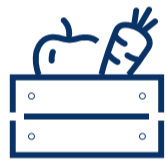
Priority areas



We prioritise working with and ensuring compliance in the following sectors:



Aged care services



Agriculture



Building and construction



Disability support services



Fast food, restaurants and cafés



Large corporates



Universities

Focus matters



We continue to focus on matters that:

- ✔ are of significant public interest
- ✔ demonstrate a blatant disregard for the law
- ✔ are of significant scale, impact on workers or the community, or
- ✔ can provide guidance on the application of the law.

About our priority areas



We exercise discretion and allocate resources in a manner that ensures the services and functions we undertake deliver value for the Australian public. Our priority areas provide a framework through which we make decisions about our resource allocation and are a consideration when responding to requests for assistance. Our priority areas focus on industries that are at significant risk or demonstrate a history of systemic non-compliance. They are areas where we seek sector-wide impacts through increased attention.

We develop targeted strategies to address the unique needs of each priority area. In consultation with stakeholders and informed by data and intelligence, our activities may include:

- ▶ education and communication
- ▶ tailored material and resources
- ▶ influencing sector-wide compliance and governance
- ▶ targeted compliance and enforcement activities.

We monitor our priority areas and review them regularly, while staying responsive to emerging issues.